Streamline your processes - The iON way

Why iON

iON provides a comprehensive solution that addresses your varied IT requirements of your organization. From hardware, network to ERP, iON is offered in a single service, a pay-as-you-use model, allowing you to leverage the solution’s true potential at your business growth. iON ensures integration of all processes along with ease of use of the software.

- You get:
  - Integrated solutions
  - You choose industry best practices based on your business parameters. The solution gives you increased convenience, allowing you to perform various tasks from your mobile device, no matter where you are.
  - The solution is resilient to failures as the service works from back-up data centers in the event of a disaster, ensuring continuity of business operations.
  - The solution ensures that there is no technology obsolescence. Typically, the ROI exceeds rental within three months, monthly basis which includes maintenance and training.
  - The capacity of the solution grows with your increasing computing needs and reduces the need for IT staff.
  - Enhanced Business Continuity
  - We ensure that your functions are digitized, automated and connected. For example, if you are using a CRM solution along with a core ERP (like manufacturing), iON ensures that these solutions are connected and work as one. So for you, it is simply one IT and not multiple applications.
  - Integrated applications thus provide a comprehensive suite of hardware, network, software and services.
  - We offer single-window IT with a pre-integrated solution label names to read in vernacular languages (like Hindi, Marathi, Tamil etc) enabling users to learn and operate the solution with ease.
  - We continuously invest in our solutions to incorporate best practices. The software is constantly enriched based on user feedback and industry and statutory changes. You will get the upgrades without disrupting your business operations or any additional cost. Being in perpetual beta, we facilitate procurement of the IT infrastructure and services.
  - Personalized solutions
  - Our model eliminates capital investment up front as our solution is pay-as-you-use, allowing you to leverage the solution’s true potential at your business growth.
  - We serve our clients with the help of best practices gained through TCS’ global experience, operations in any additional cost. Being in perpetual beta, we facilitate procurement of the IT infrastructure and services.
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The Business

Profile: Great Lakes Institute of Management (GLIM) is an institution that provides undergraduate and postgraduate programs in management. GLIM is a center of excellence for teaching and research in management disciplines.

Operations: Founded in 2004, Great Lakes is located in Manamai, Tamil Nadu, houses an accredited by AICTE in the same year. The campus is run by Great Lakes Institute of Management (GLIM), an institute for higher learning that provides postgraduate programs in management.

Business Issues

- Complex Ranking Logic for Admissions
- Business Issues
- Situation
  - Inter-department Integration
  - Time Table Scheduler
  - Complex Ranking Logic for Admissions

Challenges

- Lack of standardization
- Inter-department Integration
- Workflow Configurator
- Increase in productivity through increased utilization
- Analysis of admission statistics with easy-to-use reports
- Streamlined and error-free admission process by tracking applications using a fully built-out decision and enrollment module

To summarize:

- Standardized and neat time table by tracking applications using a fully built-out decision and enrollment module
- Analysis of admission statistics with easy-to-use reports
- Increase in productivity through increased utilization

Relevant parts of the software:

- Campus Management Solution (CMS)
- Human Resource Management Solution
- Accounts
- Payroll
- Procurement & Inventory
- Financial Management
- Professional Virtual Community with Learning Management Solution (LMS)
- E-Forms & Online Application Management
- Fee Collection
- Admission
- Hostel
- Exam
- Hostel
- Fee collection
- Admission
- E-Forms & Online Application Management
- Professional Virtual Community with Learning Management Solution (LMS)
- Human Resource Management Solution
- Payroll
- Financial Management
- Accounts
- Procurement & Inventory
- Campus Management Solution (CMS)

- The processes we took were functional and TCS did not hesitate to fine tune/customer them based on our specific needs. TCS iON team is very committed and cooperative… 

Prof S. Sriram, Executive Director, Great Lakes Institute of Management
... We were clear about going for a cloud/SaaS model and selected iON as they had the product for our needs and also because we already had an established relationship with TCS. Foremost benefit is the process integration and enforcing adherence to processes by the end users… "

The Business
Profile: Great Lakes Institute of Management (GLIM) is an institute that provides full and part-time business management courses in India approved by AICTE. GLIM was established in 2004 and is located in Manapra, Tamil Nadu, houses an ultra-modern resource center. The institute was accredited by AICTE in the same year. The campus is very committed and cooperative… "

The iON Way
- Off-line Admissions Module: To handle the complex workflow of admissions, TCS created automated workflow of iON helped in providing an industry-accredited form to the applicants. The form was designed in alignment with the requirements of the application. An industry-accredited form was also developed which took care of the specific printing requirements of the institute.
- Winner's Circle: Specific reports required by Great Lakes were also generated through On Demand Report for admissions, academics and resource centre.
- Streamlined and error free admission process by tracking applications using a fully built-out decision and enrollment module.
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- Analysis of admission statistics with easy-to-use reports.
- Procurement & Inventory
- Payroll
- Human Resource Management Solution
- Professional Virtual Community with Learning Management Solution (LMS)
- Fee collection
- Hostel
- eForms & Admission Module
- The auto time table feature of iON is flexible schedules of the visiting faculty and various touch points and delay in data transfer was missing which led to lack of information at various departments due to absence of IT.
- Activities required to be done by the academic team such as hostel room allocation (roll number generation, section allocation, documents, admission fee collection), procurement & inventory, human resource management, professional virtual community, financial & accounting, campus management, etc.
- After Counseling steps such as scrutiny of documents, admission fee collection, registration process were also handled on this platform which made the process more efficient, scheduling smoother and boosting productiveness.
- Increase in productivity through increased utilization.
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- Increase in productivity through increased utilization.
- Analysis of admission statistics with easy-to-use reports.
We were clear about going for a cloud/SaaS model and selected iON as they had the right product for our needs and also because we already had an established relationship with TCS. Foremost benefit is the process integration and enforcing adherence to processes by the end users.  

**Time Table Scheduler**  
- Inter-department Integration 
- Complex Ranking Logic for Admissions 

**Business Issues**  
- Communication between various departments due to absence of IT 
- Lack of visibility in the process of making time tables 
- High time consumption 
- Various parameters involving multiple calculation uses a complex logic for ranking the applicants 

**IT Challenges**  
- Lack of seamless integration between various departments due to absence of IT 
- Frequency of making time tables more often, scheduling exams and enforcing policies 
- Great need for user role permissions and role-based reporting 

**The iON Way**  

- **Scheme and Admission Module**: To handle the complete workflow of admissions, iON created eight set rules to calculate the ranks with reduced effort and the probability of human error. Recommendation form was also designed with a copy form functionality copy-pasting from the applicant form to the systems. 
- **Recommenders’ form**: Designed with a copy form functionality, it was recommended using the recommender form. 
- **Reports**: Specific requirements and feedback from Great Lakes were also generated through the iON report for admissions, academics and resource centre. 
- **Recommender** form was designed for GLIM joining requirements at AICTE. It caters to the requirement of the academic faculty and various other client stakeholders. An industry acceptable format was also developed which took care of the specific printing requirements of the Great Lakes. 
- **Streamlined and error free admission process** by tracking applications using a fully built out decision and enrollment module. 

**To summarize**  
- Streamlined and must-have admission process by tracking applications using a fully built out decision and enrollment module. 
- Analysis of admission statistics with step-to-step reports. 
- Increase in productivity through a streamlined admission process.
iON provides a comprehensive solution that addresses the requirements of your organization. From hardware, networks to ERP, iON is offered in a simple services in a pay-as-you-use model, allowing you to leverage the solution’s true potential at a fraction of the cost. Additionally, you only pay for the number of users who actually use the software. Thus, you pay as you go and can be ready to leverage the solution’s true potential at a fraction of the cost.

Integrated solutions

We offer single-window IT with a pre-integrated suite of business, network, software and services. Our solution is standardized and connected. For example, if you are using a CRM solution along with other IT systems, we manage the data and have a document management system to support your software. In doing so, we ensure that these solutions are connected and work as one. So for you, it is simply one IT and not multiple applications.

Integrated solutions that provide a comprehensive view of business enabling better decisions.

Increased agility

We continuously invest in our solutions to incorporate best practices. The software is constantly enriched based on user feedback, industry and statutory changes. You will get the upgrades without disrupting your business operations or any additional cost. Being a pre-paid service, you get access to the latest technology absolutely free.

Enhanced Business Continuity

The solution offers optimal performance in a normal load environment along with a managed security mechanism to ensure your data privacy is maintained. The capacity of the solution grows with your increasing computing needs and reduces the need for IT staff. This solution is ready in 24 hours as the service works from backup data centers in the event of a disaster, ensuring continuity of business operations.

Personalized solutions

Automatic upgrades

Our model embraces automated investment up front as well as regular maintenance of all IT infrastructure and software we need for the duration of the contract. Additionally, you only pay for the number of users who actually use the software. Thus, you pay as you go and can be ready to leverage the solution’s true potential at a fraction of the cost. Being in perpetual beta, we facilitate procurement of the IT infrastructure and support files and a HRMS, we ensure that these solutions are connected and work as one. So for you, it is simply one IT and not multiple applications.

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Integrated solutions that provide a comprehensive view of business enabling better decisions.
Why iON

iION provides a comprehensive solution that addresses custom IT requirements of your organization. From hardware, networks to iION, it is offered as a single service, packaged as a pay-as-you-use model, allowing you to leverage the solution's benefits at your own pace as your business grows. iION offers integration of all processes along with improved customer and self-service, making your business better prepared for the future.

Integrated solutions

We offer a single solution that is a pay-as-you-use model, making it easier for you to scale up or down as per your business requirements. The solution is available as a pay-as-you-use model and you can choose the module(s) you require. This solution is highly scalable and can be customized based on your needs. The solution is highly integrated with multiple systems and processes, ensuring seamless operation. The solution can be accessed from any device, anywhere, at any time, putting you in control of your business.

A pay-as-you-use model

Our solution is highly flexible, allowing you to choose the modules you need. You pay only for what you use, making it cost-effective. The solution can be customized to meet your specific needs.

Increased agility

With the iON platform, you can keep pace with changing business requirements. The solution is highly scalable and can be customized to meet your needs. The solution can be accessed from any device, anywhere, at any time.

Automatic upgrades

The solution is constantly updated and maintained by our team of experts. The solution is highly flexible, allowing you to choose the modules you need. You pay only for what you use, making it cost-effective. The solution can be customized to meet your specific needs.

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