TITAN CONSULTANCY SERVICES

Experience certainty

Why iON

iON provides a comprehensive solution that addresses varied IT requirements of your organization. From hardware, networks to ERP, iON is offered as a single service, in a pay-as-you-use model, allowing you to leverage the solution best suited to your business needs. Efficient integration of all processes along with ease of use of the software.

You gain from

Integrated solutions

We offer single-tenant IT with a pre-integrated suite of business network, software, and services. The solution is resilient to failures and can be connected and delivered. For example, if you are using an ERP solution along with a CRM, your business will act and have a document management system for easy accessing files, and iON aligns to ensure that these solutions are connected and work as one.

Increased agility

iON makes it possible to keep pace with changing processes as you scale the business. We help you scale the solution to connect to your hardware infrastructure and ensure that the solution remains connected and works as a single service, in a pay-as-you-use model, allowing you to leverage the solution's true potential as your business grows. iON ensures integration of all processes you would need. Furthermore, the multilingual solution label names to read in vernacular languages (Hindi, Marathi, Tamil etc) enabling users to learn and operate the solution with ease.

Automatic upgrades

We continuously invest in our solutions to incorporate best practices. The software is constantly enriched based on user feedback and industry and statutory changes. You will get the upgrades without disrupting your business operations even on any additional cost. Being a perpetual beta, ensure that best in technology stays.

Personalized Business Continuity

The solution offers optimal performance in normal operating conditions along with a changed security mechanism to ensure your data privacy is maintained. The capacity of the solution grows with your increasing computing needs and reduces the overhead. It staff. This solution is readily to tailor to the service needs from your data center in a certain of a disaster, ensuring continuity of business operations.

A pay-as-you-use model

Our multi-tenant capital investment set up for the sale of products of IT infrastructure and software are sold for the duration of the contract. Alternatively, you only pay for the number of users who actually use the software. Thus, you pay as you gain an access to the software. Typically, the TCO reduces with time, allowing you to leverage the solution's true potential as your business needs.

Integrated applications

iON Integrated solutions are connected and work as one. So for you, it is simply one IT and not multiple applications. Integrated applications thus provide a comprehensive view of business enabling better decision-making.

Support

We offer single-tenant IT with a pre-integrated suite of business network, software, and services. The solution is resilient to failures and can be connected and delivered. For example, if you are using an ERP solution along with a CRM, your business will act and have a document management system for easy accessing files, and iON aligns to ensure that these solutions are connected and work as one.

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Integrated applications
The Business

Profile: Asia Pacific Institute of Management (APIM) is one of the top business schools in the Delhi/NCR region. Established in 1996, the management institute is one of the top business schools in the Delhi-NCR region. It offers a large number of elective subjects as part of the curriculum, collection and management of subject registration details of students manually was tedious and error-prone. The institute wanted to improve the time taken for analyzing student feedback, in order to take proper corrective actions.

IT Challenges

- Need for an integrated system which would streamline the institute's business processes.
- Streamlined subject registration process with no errors and reduced manpower.
- Effective attendance tracking and timely warnings in case of low attendance.
- Reliability of marks and grading data.
- Inefficient Attendance tracking.
- Digitization of Registration process.
- Need for an integrated system which would provide quick resolutions and reduce scope of error.
- Requirement for an analytics tool for providing quick and accurate feedback.
- Lack of integrated information to provide timely warning for low attendance.

The iON Way

- Self Service: Student's registration data is safe and secure in iON. APIM can generate letters for students for their routine letter requests and also generate letters for various modules like admission, fee and exam module-wise consolidated information from various departments.
- Support for Teacher: APIM can retrieve teacher's student's details in individual subjects and generate letters for students in grading students based on the marks obtained.
- Support for HR: Since the institute offers a large number of elective subjects and secure repository for marks. It enables the institute to track exam scores, calculate marks and secure repository for marks. It enables the institute to track exam scores, calculate marks and secure repository for marks. It enables the institute to track exam scores, calculate marks and secure repository for marks.
- Support for Payroll: The feature helps APIM automate student's registration data for a particular subject is now being captured using Self Service. The feature helps APIM automate student's registration data for a particular subject is now being captured using Self Service.
- Timely analysis and actions on Student Feedback.

To summarize:

- Streamlined subject registration process with no errors and reduced manpower.
- Timely analysis and actions on Student Feedback.
- Inefficient Attendance tracking and timely warnings in case of low attendance.
- A reliable and secure repository for marks and grade information.
- Relaxed environment and better service for students in online order requests.
- Timely analysis and actions on Student Feedback.

Vinod Mehra,
IT Manager, Asia Pacific Institute of Management

*... Asia Pacific Institute of Management is proud to be associated with TCS iON. The solution provides better transparency and consistency which helps us in quick decision making and has enabled us to control our enterprise in a precise manner...*
The Business

Profile: Asia Pacific Institute of Management (APIM) – one of the top business schools in Asia Pacific is located in the capital city of India

The Business is primarily involved in providing business education at the graduate and postgraduate levels. APIM offers a wide range of programs in various domains of management, including finance, marketing, management, and banking.

IT Challenges

The Business wanted an integrated system which would streamline the various processes that required quick decisions and timely actions. The system would help them to control their enterprise in a precise manner.

IT Solutions

The Business implemented TCS iON to streamline various processes and improve efficiency. TCS iON is a comprehensive Campus Management System that helps institutions in managing various aspects of their operations.

Relevant Parts of the Software

- Digitalized Student Feedback
- Attendance Module
- Exam & Grading
- Communication with students
- Effective attendance tracking and timely warnings in case of low attendance
- Letter Printing
- Employee Leave and Attendance
- Employee Maintenance; Recruitment and Separation
- Human Resources Management Solution (HRMS)

To summarize:

- Timely analysis and actions on Student Feedback
- Reduced manpower and faster service for students on routine letter requests
- Streamlined subject registration process with no errors and reduced manpower
- A reliable and secure repository for marks and grade information
- Effective attendance tracking and timely warnings in case of low attendance
- Inefficient Attendance tracking, it was difficult to accurately track the student's attendance and provide timely, warning for low attendance
- Reliability of marks and grading data. A solution was required for calculating, tracking and storing marks awarded to students which also had an easy retrieval mechanism

The iON Way

- The Business was able to streamline their processes and improve efficiency using TCS iON. The solution helped them to manage their enterprise in a more focused way, providing quick resolutions to various issues.

IT Manager, Asia Pacific Institute of Management

Vinod Mehra,
The Business

Profile: Asia-Pacific Institute of Management (APIM) is one of the top business schools in the Delhi NCR region. Established in 1996, the management institute is one of the top business schools in the Delhi-NCR region. Located in the heart of New Delhi, it is a 33-acre campus that provides a conducive learning environment.

Business issues:
1. Digitization of Registration process: Since the record of the students is maintained in paper format, management of subject registration details and student information is a tedious task.
2. Inefficient Attendance Tracking: APIM has a stringent requirement of 80 per cent attendance to graduate, which made tracking attendance an arduous task. It was difficult to accurately track student attendance and provide timely warnings for low attendance.
3. Reliability of marks and grading data: A reliable system was required for calculating and storing marks awarded to students, which were also to be retained as part of the curriculum, collection and management of subject registration details of students.

Communication with students: With a paper-based system, there were issues with the timeliness and accuracy of communication with students.

Timely Feedback Analysis: The institute wanted a solution to analyze student feedback in a timely manner in order to take proper corrective actions.

IT Challenges:
1. Need for an integrated system which would streamline the institute’s functions and processes.
2. Lack of integrated solution to provide timely access of employee and student details.
3. Requirement for an analytics tool for providing quick and easy access to information from various sources like administration, exams, and exams and grading.
4. Inefficient Attendance tracking, making it difficult to accurately track attendance and provide timely warnings for low attendance.
5. Student details; Student Feedback; Discipline Management.

The ION Way

The ION solution serves as a reliable and secure repository for marks and grade information, giving quick resolutions from the system, saving manual effort as well as reducing the scope of error. It enables the institute to track exam scores, calculate marks and secure repository for marks. It enables the institute to monitor attendance and warnings in case of low attendance.

Relevant Parts of the Software

Academics: Timetable and Exam & Grading
- Student details; Student Feedback; Discipline
- Timetabling
- Employee Leave and Attendance
- Human Resources Management Solution (HRMS)
- Employee Leave and Attendance
- Campus Management System (CMS)
- Employee Maintenance; Recruitment and Separation
- E-forms – Online Application Management
- Attendance
- Employee Leave and Attendance
- Human Resources Management Solution (HRMS)
- Payroll
- Student details; Student Feedback; Discipline
- Self Service
- Exam & Grading
- Student details; Student Feedback; Discipline
- Employee Leave and Attendance
- Self Service
- Campus Management System (CMS)
- Employee Leave and Attendance
- Human Resources Management Solution (HRMS)
- Payroll
- Student details; Student Feedback; Discipline
- Employee Leave and Attendance
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- Campus Management System (CMS)
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- Payroll
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- Campus Management System (CMS)
- Employee Leave and Attendance
- Human Resources Management Solution (HRMS)
- Payroll

To summarize:
- Timely analysis and actions on Student Feedback
- Effective attendance tracking and timely warnings in case of low attendance
- A reliable and secure repository for marks and grade information
- Reduced manpower and faster service for students on routine letter requests
- Streamlined subject registration process with no errors and reduced manpower
- Effective attendance tracking and timely warnings in case of low attendance
- Digitized Student Feedback... The feature helps APIM automate student registration process and manage it in a streamlined manner without errors.

IT Manager, Asia Pacific Institute of Management
Why iON

iON provides a comprehensive solution that addresses your needs irrespective of your organization size. From hardware, network to iON, is offered as a single service on a pay-as-you-use model, allowing you to leverage the solution true potential as your business grows. iON ensures integration of all processes along with ease of use of the software.

You gain from:

- Integrated solutions
  - We offer single-vendor IT with pre-integrated suite of business, network, software and services.
  - There is no need to blend and connect. For example, if you are using a CRM solution along with an HRMS or your manufacturing data, you don’t have to document management systems for separate supporting files and a HRMS, we ensure that these solutions are connected and work as one. So for you, it is simply one IT and not multiple applications.
  - Integrated applications that provide a comprehensive view of business enabling better decisions.

- Increased agility
  - We bring in the agility to keep pace with changing processes or new line of businesses. With regards to your business parameters, you can change business model, new processes and policies, and have a document management system for separate supporting files and a HRMS, we ensure that these solutions are connected and work as one.

A pay-as-you-use model

Our flexible订阅 model; subscription for the solution is a pay-as-you-use model, allowing you to leverage the solution true potential as your business grows. iON ensures integration of all processes along with ease of use of the software.

- The software recommends and allows you to configure the processes to work as you currently do or the software recommends and allows you to change business model, new processes and policies. You will always get the flavor of your business by picking and choosing what processes you need. (For example, the web-based capability of the software allows you to customize the solution interface to your monitor language (Hindi, Marathi, Tamil etc) enabling users to learn and operate the solution easily.

- Automatic upgrades
  - We continuously monitor our solution to incorporate best practices. The software is continuously enriched based on user feedback and industry and statutory changes. You will get the upgrades without disrupting your business operations in any additional cost. Being on perpetual beta, measures that benefit are our technology abode.

Reliable Business Continuity

The solution offers optimal performance in normal business operations along with a changed security mechanism to ensure your data privacy is maintained.

- The capacity of the solution grows with your increasing computing and reduces the need for IT staff. This solution is standard in features so the service works from backup data centers in the event of a disaster, ensuring continuity of business operations.

Why iON

- Better transparency and consistency in decision making - The iON Way
- Increased agility
- A pay-as-you-use model
- Automatic upgrades
- Reliable Business Continuity
- Why iON

TATA CONSULTANCY SERVICES
Experience certainty

Toll Free: 1800 209 6030
TCS iON caters to the needs of multiple industry segments, through innovative, easy-to-use, secure, integrated, hosted solutions in a build-as-you-grow, pay-as-you-use business model.

Why iON

- Better transparency and consistency in decision making - The iON Way
- Increased agility
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- Automatic upgrades
- Reliable Business Continuity
Why iON:

iON provides a comprehensive solution that addresses the evolving needs of your organization. From hardware, network to iON, it is offered as a single service in a pay-as-you-use model, allowing you to leverage the solution best suited at your business needs. iON ensures integration of all processes along with ease of use of the software.

You gain from:

Integrated solutions

We offer single-vendor IT with a pre-integrated suite of business, network, software and services. The solution is seamless, secure and concatentated. For example, if you are using a CRM solution along with an ERP (like Manufacturing), we have a document management system for maintaining supporting files and a HRMS, we ensure that these solutions are connected and work as one. So for you, it is simply one IT and not multiple applications. Integrated applications that provide a comprehensive view of business enabling better decisions.

Increased agility

We bring in the agility to keep pace with changing processes and new line of business. We help you implement or leverage new ways or tools from your mobile device, no matter where you are. The solution gives you the flexibility of which software to select from (ERP, CRM, Manufacturing, etc) enabling users to learn and operate the solution with ease.

Automatic upgrades

We continuously invest in our solutions to incorporate best practices. The software is constantly enriched based on user feedback on industry and statutory changes. You will get the upgrades without disrupting your business operations at any additional cost. Being a perpetual beta, ensure that best in technology is achieved.

Enhanced Business Continuity

iON provides cloud-based solutions ensuring high availability and redundancy in case of a disaster. The solution is resilient to failures as the service works from back-up data centers in the event of a disaster, ensuring continuity of business operations. Decreases the need for IT staff. The capacity of the solution grows with your increasing computing needs and reduces the need for a dedicated IT staff. This solution is evident in India as the service works from back-up data centers in the event of a disaster, ensuring continuity of business operations.

A pay-as-you-use model

Our model dynamically capital investment upfront as you scale the procurement of the IT infrastructure and software as and when the business dictates. Additionally, you only pay for the number of users who actually use the software. Thus, you pay as you go service is uniquely basic which includes maintenance and training. Typically, the ROI exceeds within the first month, where best practices are well followed.

Personalized solutions

Although iON is cloud service, the software can be customized to suit your business. You will always get the flavor of your business being packed and choosing what packages you required. Furthermore, the multilingual capability of the software allows you to customize the solution better for users in regional languages (Hindi, Marathi, Tamil etc) enabling users to learn and operate the solution with ease.

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