National Law University, Delhi

“The NLU Delhi has opted for TCS ion CMS keeping in view the reliability, availability of different modules for examination, HRMS, accounts, store, hostel, guest house, etc. Most of the modules have been implemented in the University and implementation of some of the modules is under process. The University is satisfied with the services being provided by the TCS staff for complete implementation of Campus Management System. TCS ion is one of the very good and reliable Campus Management System with strong goodwill of the TCS behind it.”

- Mr. Subhash Chander Lather
  Deputy Registrar, National Law University, Delhi

Industry
National Law University, Delhi (University of Law) is a specialized law university offering courses at the undergraduate and postgraduate levels. NLUD is one of the elite national law schools in India built on the five-year law degree model proposed and implemented by the Bar Council of India.

Academic Program
Undergraduate: - B.A., LL.B. (Hons.) Program.
Postgraduate: - LL.M. program.

Also offers:
- Postgraduate Diploma program in Urban Environmental Management.
- Judging and Court Management.
- IPR and Patent Law along with Doctor of Philosophy (Ph.D.)

Client
National Law University, Delhi

Client website
http://www.nludelhi.ac.in/
IT Roots

- Remote accessibility (web, mobile, etc.) for 24x7
- Interoperability and integration capabilities with other systems on campus, such as student systems, financial applications and other databases
- Transparency in data management
- Data analytics and reporting capability for informed decision making
- Access management through user defined roles
- Reports configuration as per demand
- Scalability, regardless of institution size, which would allow the system to meet specific requirements
- Multichannel communication capabilities, including e-mail, text messaging and letters, to connect with all key stakeholders – prospective applicants, existing students, alumni, industry professionals, academic partners, faculty, staff, parents - for communicating and collaborating through a channel of their choice.
- Just-in-time reporting capabilities
- Workflow capability and management tools that implements checks and balances in a business process
- Rights/Access management capability

Business Issues

Human intervention/ Non automation of operations: As there is an anticipated increase in both scale and scope, management wants to continue to ensure control through checks and balances in the system.

Customer Relationship management: To systemize the interaction with all key stakeholders – prospective applicants, existing students and industry professionals – so that the “return-on-interaction” through various channels can be measured towards efficient budget deployment.

Consistency of data: Data coherency across multiple departments to reduce miscommunication.

Transparency of data: In managing and maintaining the data for informed decision making.

Requirement of facilities management system (hostel, library) and corporate management system (fee administration, HR management; purchase and inventory management, financial database management).
The IT as a Service way

National Law University analyzed various IT Service Providers and according to the outcome of its due diligence, it chose cloud based IT application to implement enterprise resource planning. Strategic decision is made to use technology on cloud service to maintain resources, to minimize operational cost and maximize the bottom line.

With help of cloud based ERP, IT as a service can be set up both on and off-premise. Data repository is maintained at one place which can be accessed from anywhere at a click. There is transparency in data flow.

To summarize

iON has helped in streamlining business process. It has automated the processes like personnel management, application maintenance, recruitment, leave application, academics management.

It has enhanced the academics management and helped in having 360 degree view of student life cycle. Now students can refer to any relevant information through Self Service.

Reporting process has been simplified and it stimulates the on time generation of reports. On demand reports are useful for executive analysis. It facilitates predicting, analyzing, real time reporting and helps in proactive actions. Implementation of iON has helped in data management in terms of:

- Availability
- Reliability
- Scalability

Relevant part of the software

- **CMS:**
  Facility to track attendance

- **HRMS:**
  Leave Management

- **CMS:**
  Examination & Grading Module helps in capturing score and processing

- **CMS:**
  Time table helps in optimum utilization of resources and faculties

- **PVC:**
  This community brings all students and faculties at a common platform which helps in communication and interaction
About TCS iON
TCS iON is a strategic unit of Tata Consultancy Services focused on manufacturing industries, education institutions and exam boards. We provide technology by means of a unique IT-as-a-Service model, offering end-to-end business solutions for the sector.

TCS iON caters to the needs of multiple industry segments, through innovative, easy-to-use, secured, integrated, hosted solutions in a build-as-you-grow, pay-as-you-use business model. We serve our clients with the help of best practices gained through TCS’ global experience, domestic market reach, skills, and delivery capabilities.

For more information, visit us at www.tcsion.com

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About Tata Consultancy Services Ltd (TCS)
Tata Consultancy Services is an IT services, consulting and business solutions organization that delivers real results to global business, ensuring a level of certainty no other firm can match. TCS offers a consulting-led, integrated portfolio of IT and IT-enabled infrastructure, engineering, and assurance services. This is delivered through its unique Global Network Delivery Model™, recognized as the benchmark of excellence in software development. A part of the Tata Group, India’s largest industrial conglomerate, TCS has a global footprint and is listed on the National Stock Exchange and Bombay Stock Exchange in India.

For more information, visit us at www.tcs.com