

Client Experience

Manav Rachna Vidyantariksha Private Limited (MRVPL)

Bright minds sign in smooth @ MRVPL

The Business

Profile: University, Engineering and Dental college, School chain, Distance education

Product range: Provides professional degree courses, short courses, distance courses

Operations: 11,920 students

Situation

Business issues

- **Admission screening:** Thousands of students applying from many locations
- **Enrollment:** Allocation of education facilities from the first day of enrollment
- **Rapid faculty:** New niche courses being demanded and added

IT roots

- Mix of manual and computerized admissions
- Campuses followed different systems, often due to different administrative processes
- Disconnect between educational courses and campus facilities

The IT as a Service way

Unified admission

MRVPL had to screen thousands of applications in a few days across various locations at different timings. To ensure good quality screening it required a unified admission process, irrespective of location and time.

The iON online enrollment solution could easily be accessed by students from anywhere, even from a cyber cafe. They could authenticate themselves against standard criteria set by MRVPL. Our database service enabled MRVPL to apply complex calculations in a flexible manner to screen the good students.

New age education

The students, in fact, had many options to choose from. They could opt for online courses that engage an offline faculty or take up short term courses in between another course, one that would help the student get a quick job while he/she would study.

Our Faculty Self Service application would source experts on very specialized subjects as soon these become a part of the courses. In addition to providing teachers for each semester, the solution also simplified the fee management and administrative functions.

Client Experience

To summarize

- Good education on an industrial scale
- Campus built on cross cutting IT theme
- Students enrolled in masses, but screened one-on-one
- Student enrolled for simultaneous courses
- Faculty and new courses tagged instantly

Relevant part of the software

Campus management system

- Academics management
- Admissions management
- Fee Management
- Student and Faculty Self-Service
- Hostel Management System
- Transport Management
- Library Management

Professional Virtual Community

- Learning Management System
- HRMS & Payroll
- F&A
- Purchase and Inventory
- Online Assessments

Bottom line: Good education and industrial scale – at odds

"TCS has established strong credentials for fool proof delivery of ICT Services. We chose the iON Solution developed by TCS consisting of 30 modules covering university processes including admission, fee collection, teaching learning processes, finance and accounts, purchase and inventory, human resource management system, payroll management, transport, hostel, library and other allied activities. iON is based upon cloud computing and is a fully secured application and hence, having high reliability. Implementation of ERP Solution has enriched the reach of data and subsequent analysis efficiently across all modules."

Victor Gambhir

Pro Vice Chancellor,
Manav Rachana Vidyantariksha Private Limited



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About iON

iON is Tata Consultancy Services' strategic unit for Small and Medium Business. iON provides end-to-end business solutions to the SMB segment, the growth engine of the economy. iON caters to the needs of multiple industry segments with best practices gained through TCS' global experience, domestic market reach, skills, know-how and delivery capabilities.

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About Tata Consultancy Services Ltd (TCS)

Tata Consultancy Services is an IT services, consulting and business solutions organization that delivers real results to global business, ensuring a level of certainty no other firm can match. TCS offers a consulting-led, integrated portfolio of IT and IT-enabled infrastructure, engineering and assurance services. This is delivered through its unique Global Network Delivery Model™, recognized as the benchmark of excellence in software development. A part of the Tata Group, India's largest industrial conglomerate, TCS has a global footprint and is listed on the National Stock Exchange and Bombay Stock Exchange in India.

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